



September 25, 2002

To Whom It May Concern:

Compass Computing was recommended to the Lloyd Business Improvement District, Inc. (B.I.D.) by the Portland Bureau of Licenses for helping with database management services. Their extensive knowledge of relational databases and their ability to synergize data input from two independent sources has made our experience in dealing with them, not only successful in completing the prescribed tasks, but a pleasure as well.

Specifically, we asked Compass for some alterations to an existing database system where two operators were using two independent interfaces on the same system. As they were developing the interfaces a representative from Compass came to our office to test the 'system-in-progress' to make sure the program would function properly on our computer network. Their development staff was not only knowledgeable, but easy to work with too. During the testing inevitably problems or bugs arose that they were able to remedy on the spot and for larger issues they returned shortly thereafter with a smooth-running program. Their ability to make adjustments to the work scope as the project progressed made our experience with them a particularly good one.

Finally, Compass completed the job on time and under budget, we could not have asked for anything more. The Lloyd B.I.D., Inc. would recommend Compass' services to anyone who is looking for a competent and responsible firm to handle all of their technical needs.

Sincerely,

Owen Ronchelli  
Program Director